

St. Luke Online Giving Guide

St. Luke has created a new online access portal for all the people of St. Luke Lutheran through our church's ChurchTrac online platform. Setting up your access is quite simple and takes only about **2 minutes** by following the directions below. Once you have set up your access, you will have the opportunity to view and revise your personal information, see an online church directory and give electronically to the church online.

To access your user portal, please follow these directions:

Begin by going to this link: <https://www.churchtrac.com/connect?ui=AE4B023D>

Choose "Create an account."

Then, enter in your email address (please use the email address you gave for the church directory). Click that you are not a robot and click continue.

The page that follows will inform you that you've been sent a Passcode. On a separate browser page, please check your email for an email from St. Luke Lutheran and it will contain your passcode. Please copy this passcode and use it to sign in.

You'll be asked to change your passcode so that you can have a passcode unique to you. This will be your unique password. It is recommended that you save your new passcode for your Churchtrac user account. You will now enter your personal portal in the St. Luke Lutheran ChurchTrac platform.

On the main profile page, please check your information and make or add any revisions as needed. Personal and family profile information can be revised on this page.

On the top left of the page, click on the small 3 horizontal bars under "St. Luke Lutheran, Taylorsville, NC" and you'll have access to menu options, including Online Giving, a Directory list and a Photo Directory.

For Online giving, please click this option. Giving to the church can be by ACH/Checking (preferred) and by credit card. The SMS/Text Giving is an optional extension of credit card giving that can be set up to give by text message.

It is asked that church users might, over the long term, use ACHChecking to give, as the fees to the church are extremely minimal (just \$.25 per transaction). The fees to the church for credit card giving are 2.9% and \$.25 per transaction). These fees are consistent with typical processing fees for online transactions for ACH and Credit Card options. As you can see, your giving will go even further with ACH giving, but either method supports the church's ministry and is greatly appreciated.

Setting up ACH/Checking will take an extra, but not complicated, step for which two small deposits will be made to your checking account. After they post to your checking account (which can take a business day or two), you can verify the amounts in your portal. This extra step is only necessary to do one time and then not needed thereafter.

For your first time giving, it may be quicker to give via Credit Card. Please do, if you are able, take the opportunity to set up your ACH/Checking method and utilize it in the future.

You will also notice that you can choose to make your offering a one time or recurring donation. Utilizing the option to give weekly or monthly will make sharing your offering a regular, simple and consistent activity (which you can also adjust or stop at any time).

Finally, your giving will process and be immediately recorded on your personal giving statement at the church. If you would like to access your giving statement, you may do so at any time through this portal by selecting the "My Giving History" option on the drop down upper left menu.

If you should have any questions in setting up your account or with giving online, please reach out to Pastor Andrew at 828.234.5107.

Finally, as always, you may give your offering to the church via check by sending it to:
St. Luke Lutheran Church
1364 Church Rd
Taylorsville, NC 28681